

## Abercastle Campsite Terms and Conditions

Abercastle Campsite is a special place where we want everyone to enjoy their time here, the nature and countryside that surrounds us. A place to relax whatever brings you to here. We also want to create a relaxed, quiet and enjoyable experience for everyone that stays here. So the following Terms and Conditions are for that purpose and you will see that most are common sense points.



Find out more: [www.greenercamping.org](http://www.greenercamping.org)

In order to comply with countryside planning policy, we operate as a Greener Camping Club members-only campsite. The Club was established by people with a passion for sustainable, eco-friendly camping holidays. When you book your holiday with us, you will be enrolled as a member of the Club. Membership costs just £12 for the calendar year and gives you access to some of the greenest campsites in the UK. It also includes participation in the Club's 'Trees for Life' scheme, whereby a tree is planted for every member we enrol.

### 1. The Greener Camping Club

If you are already a member for the year of your booking you will need to show proof and then there would be no £12 membership made to your booking.

### 2. Payment

We request a deposit which is a third of the full payment plus the £12 Greener Camping Club Membership if you are not a current member for that year of your booking. Receipt of your deposit secures your booking. Pitches are held for up to 7 days provisionally after which if we have not received your deposit the dates will be released. The remaining balance is required 3 months prior to your arrival date, if payment is not made your booking may be released and you may will lose your booking and your deposit which is non refundable. If you have a problem with any payment please email us to see if a different solution and timescale can be agreed.

For short lead-time bookings - i.e. those booked less than 3 months before arrival, the full amount will be requested to secure the booking.

### 3. Cancellation by You

Your deposit and your final or full payment are non refundable. We would strongly recommend that if you are concerned about the prospect of cancelling please take out holiday insurance. Booking are not transferable to another family without our prior agreement. The Greener Camping Club Membership fee is non refundable.

#### 4. Cancellation by Us

Abercastle Campsite reserves the right to cancel a camping holiday at any stage and due to any circumstances and any payments that have been paid is non refundable. Abercastle Campsite cannot accept liability or responsibility for any loss, including consequential loss, caused by cancellation. This has never to date happened. It is the responsibility of the person booking to ensure they have the correct and appropriate level of their own travel insurance.

If Abercastle Campsite is forced to close outside their own control, Payments made are non refundable and if outstanding monies are owed payments are still to be paid to Abercastle Campsite.

#### 5. Arrival time and departure time

There are lots of jobs that we need to do in between departures and arrivals to ensure your holiday is the best we can achieve for you. These include tidying up the pitches, mowing grass and cleaning the toilet block and the recycling the bins ready for the next guests. Please help us by sticking to the arrival and departure times. On arrival day the camping pitches are available from 4pm and on departure day please vacate the camping pitches by 10am.

When the campsite is quieter these times are more relaxed and with agreement with the site times can be different.

#### 6. Children

There are many opportunities for play and adventure on our campsite. Our aim is for children to have a truly enriching experience of space and freedom, but to be aware of noise so not to disturb other people who are on their holiday either in Abercastle Campsite as well as Garn Isaf Guesthouse and in either of the self catering cottage(s) that are on Garn Isaf's small holding. But because Abercastle Campsite is part of Garn Isaf small holding ( small farm, albeit quite a quiet and sleepy one) there are contingent risks to be aware of. We allow campfires in fire pits, we have a couple of axes for making kindling and splitting firewood that if the axe is wanted you need to ask for one and used at your own responsibility and kept out of reach of children. We have a few sheep, a Shetland pony, we have earth banked hedgebanks and slopes that no one are to climb on and barns that no one are to go into, an oil tank where no one is to play by, we have electric hook ups and a chemical disposal point, we have grass cutting machinery that are used and there may be the occasion to have a tractor or large machinery on the site. These risks are small and should be self evident, but if you are not clear, please ask!

Abercastle Campsite accepts no responsibility for injury / accident incurred on site. Parents are responsible for the supervision of their children on site at all times.

#### 7. Dogs

We do permit dogs and are a dog friendly site and love our dog guests. However, please note that we expect dogs to be kept under control and if required on a lead and not to roam the campsite or other pitches. We do have sheep and a Shetland pony on the land, and are surrounded by farming land, so it is your responsibility that your dog and the livestock around us and in the small holding are safe and untroubled by your dog(s).

We also have other wildlife such as our beautiful hedgehogs, so if there is any danger of your dog killing hedgehogs they must be kept on a lead at all times. Abercastle Campsite will not be held responsible for any actions of your dog(s). All dog poo is to be picked up. We have 2 Welsh sheep dogs that live here.

## 8. Consideration for Others

This is a peaceful, quiet campsite so all can enjoy the nature around us. We are a no radio site, stereos or other sound systems ( they can be used but not so that any other pitch or property on Garn Isaf can hear) and only quiet talking is permitted after 10pm and no noise from 11pm. Acoustic instruments can be played before then, such as guitars, harmonicas, flutes etc.

Noisy guests who disturb other guests will be asked politely to stop the noise and if this does not happen or is a continuous problem they will be asked to leave without a refund ( this has never needed to happen). If you are out late for the night and arrive back late please be aware of your noise.

## 9. Recycling

A condition of camping here is that you recycle your rubbish. That means separating glass, cans, plastic bottles, tetra packs, paper, cardboard, batteries etc and placing them in the special bins provided by the toilet block. What is left, i.e only items that are not recyclable can be placed in the small black landfill bins. We do not accept items being left on the site of any unwanted / broken camping or cooking equipment such as tents, wind brakes, chairs or airbeds, these will need to be taken home or taken to one of the local council civic amenity and recycling centres by yourself.

## 10. Campfires, Firewood and Cooking (Carbon Monoxide awareness)

Please only use the designated campfire pits and do not enlarge or alter the position of the fire pits. If you have a fire, only set up the fire when you are going to have the fire as there may be some latent heat still in the fire that can cause the fire to ignite. Do not leave the campfire unattended and it has to be put out at night when finished. And to think carefully about whether or not to light a fire if it is windy.

You are to pitch your tent /caravan/ campervan and park your car at least 6 metres away from the fire pit.

If using a disposable barbecue it needs to be put in the fire pit and when finished put out. It should never be placed on top of a picnic table. They should never be taken into / inside your tent etc to avoid carbon monoxide poisoning. With all your cooking devices you should read their instructions to make sure you keep safe and do not suffer from carbon monoxide poisoning or cause a fire.

Abercastle Campsite does not have our own firewood to sell, we do however have wood supplied by Richard a local woodland owner who has a supply of his bagged wood that if you want, you can buy. He has an honesty box, all the money for the wood is his and all wood must be paid for before taking the wood.

You can bring your own wood or buy from other local places, please ensure the wood is NOT TREATED wood as this is carcinogen when burnt so can not be burnt on our campsite.

Abercastle Campsite reserves the right to ban fires if there is danger of grass fires. ( This has only happened once in 2018 for a short period ( less than a 2 week period) when we experienced unusual drought conditions.)

## 11. Badgers and Foxes

It's nice to know that you are perhaps not too far from a badger sett or a fox den and may hear them scurrying around at night or not. The problem is that they are looking for an easy feast and may try to raid your food stocks and recycling. One or two simple precautions will help. Put your food into suitable, hard containers and your recycling in the bins provided. Don't leave food scraps lying around and make sure your tent is zipped up at bedtime and during the day if you are out. Please do not feed them. Abercastle Campsite can not be held responsible for any damage or loss of items through any animal.

## 12. Property Loss

Abercastle Campsite can not be held responsible for only lost or stolen property. We have never had an incidence of theft and we very much hope we never do.

## 13. Cars, Caravans, Trailer Tents, Campervans and Campsite Entrance.

The speed limit is 5mph. The only entrance in and out of the campsite is the top field gate which has the Abercastle Campsite sign on it. The gate is to be kept closed at all times, so this will mean opening and closing the gate after entering or leaving the campsite. If on the unusual prolonged periods of rain we may ask that you leave your vehicle in the car park area of Garn Isaf Courtyard, that is if you are not using it to sleep in.

## 14. Chemical Toilet Disposal

If you bring a portable toilet and wish to dispose of the contents in our chemical disposal point (CDP), please ensure that the chemical used does not contain formaldehyde, chlorine, bleach or any other corrosive / toxic chemical. If you have had other chemicals in your toilet please ensure you thoroughly wash it out before coming on site if wanting to use the CDP. You have to use a chemical that is 100% biodegradable and septic tank friendly if wanting to dispose of it into our septic tank system.

## 15. Electric Hook Ups

Most pitches have an electric hook up which you need to book if you want one at the time of your booking, of which there is a charge. The cost is either £7 per night or £45 a week. They are 10 amp fused electric hook ups so therefore if using an electric kettle it needs to be a low energy kettle as a normal 13 amp kettle will fuse your supply.

It is your responsibility to ensure you electric leads and sockets are weatherproofed and suitable for camping and that you do not overload your supply.

If an electrician is called out and it is found to be your fault or with your set up the cost of the electrician will be charged to you and you will have to pay their bill straight away, before leaving the campsite.

## 16. Water

We are on a metered water supply and so ask that you are mindful of wastage and you do not use water here to clean vehicles etc.

If you have a boat and your engines need to be flushed out please ask for one of our big blue plastic bins that will aid you in this if you do not have one already.

## 17. Toilet Block

This is cleaned and checked daily and ask that campers leave it in a good clean state. It is a mixed block. If the facilities are being shared then the outer doors are not to be locked so that everyone can access them.

If the site is quiet you may be given a permanent facility to yourselves and if that happens you will be given a key and it will be cleaned on your arrival and won't be cleaned until you leave. So it would be your responsibility to keep it clean.

All the hot water taps and showers DO NOT have thermostat controls on them so it is the parents responsibility to check that the temperature is safe for children or adults with special needs that the water temperature is safe for them as the hot water is very hot.

The showers are free and we ask for quick showers (up to 5 minutes) so other campers do not have to wait and being mindful of the increase in the cost of electric. If showers are been taken longer you will be asked to shorten the showers.

We are on a septic tank system and only small amounts of toilet paper can be flushed down the toilet, any wipes or pads or anything else need to be placed in the toilet bin.

## 18. Fridge and Freezer

There are fridges in all the permanent facilities for all pitches to use, please be considerate to other people staying on the site who may also want to use them. Please mark all food so that on change over days we know if items can be thrown away if people have already left. Please ensure no leakage from your food can go onto someone's food, so please use appropriate containers for your food. If there is food found to be causing contamination to other food we have the responsibility to throw it away. There will be no reimbursement of money for items thrown away or any loss incurred of foods in the fridges or freezer, for whatever reason.

## 19. WiFi

Abercastle Campsite has WiFi, this is free. Please ask for the password when you are on site and this is for use only for guests of the campsite. The WiFi will allow you to access emails and eg for searchers but it will not allow you to stream eg videos or films. If this service goes down when you are here it will be fixed at the earliest opportunity and there will be no reimbursement of any camping costs to you.

## 20. The Weather

In common with all of west Wales our campsite can be subjected to extreme weather conditions. Very strong winds and torrential rain can occur at any time of year, though we are fortunate in that we have great drainage and we do not flood. You must ensure that your tent is robust and correctly erected. Abercastle Campsite hold no responsibility for any damage to your property caused by the weather. And if you are shortening your stay here due to the weather there will be no repayments of any monies.

## 21. Smokers

All the toilet block is strictly NO SMOKING. If you smoke please smoke it outside and dispose of your cigarette ends in the bin provided or in your campfire. Cigarette stub holders can be given out if you want to use one and would be given out if there is any concern of grass fires.

## 22. Use of Sit On Kayaks and Boogie Boards.

Anne has some boogie boards and sit on kayaks that if not being used can be borrowed at your own risk. There is no supervision or training given by Abercastle Campsite or Anne and we take no responsibility to either person or people borrowing the boards or the kayaks or to people or property / possessions of other people, the responsibility lies with you.

If the weather or sea conditions are known not to be safe to take them out permission to borrow them will be refused. People need to use wet suits and if on the kayak a life jacket, there are some that again can be borrowed from here, but we may not have your correct size. Kayaks are not to be dragged at all but carried. And before using either a boogie board or a sit on kayak it is your responsibility to check that what you are borrowing is in a good safe condition to go on the sea. Any damages to the equipment needs to be reimbursed or replaced for like for like.

## 23. Breakages and Damage

In the unlikely eventually that upon arrival or whilst you are here if you find any items or fittings broken, damaged or missing please report it to Annie and it will be replaced / repaired as soon as possible.

If any significant damage or breakage, loss of other guests holiday in either the Abercastle Campsite or in any part of Garn Isaf small holding holiday businesses, occur by you or any members of your pitch or dog, other than acceptable wear and tear, a charge for replacement may be made. This also includes if there is any loss of income that is also incurred due to this it would be your responsibility for reimbursement of monies lost.